

Instructions for Maintaining Your Medi-Cal Eligibility

Options for Submitting Updated Information

ONLINE Complete Using the Medi-Cal Website:

LOS ANGELES, RIVERSIDE & SAN BERNARDINO COUNTIES

- Create your online account today by going to www.BenefitsCal.com and select "Create an Account"
- To learn more, watch video: "BenefitsCal: How to Create an Account"
<https://www.youtube.com/watch?v=MyArMk7PvjQ>
- If you already have a www.BenefitsCal.com account, you can submit by following the steps in this video: "BenefitsCal How to Submit a Medi-Cal Renewal"
<https://www.youtube.com/watch?v=jeUXuRWAo1I>



SAN DIEGO COUNTY

- Go to <https://www.mybenefitscalwin.org/> to create account and update information

MAIL Complete Using the Form You Received in the Mail:



- You will be receiving a letter from Medi-Cal (if you haven't already)
- Mail out completed document packet back to the county

CALL the County Office:



- Los Angeles County: 1-866-613-3777, Mon-Fri, 7:30am-7:30pm, Sat 8am-4:30pm
- Riverside County: 1-877-410-8827, Monday-Friday, 8am-5pm
- San Bernardino County: 1-877-410-8829, Monday, Friday, 7am-5pm
- San Diego County: 1-866-262-9881, Monday-Friday, 7am-5pm

VISIT County Office In-Person



- When checking in, tell the front desk you are there for Medi-Cal Redetermination information updating

